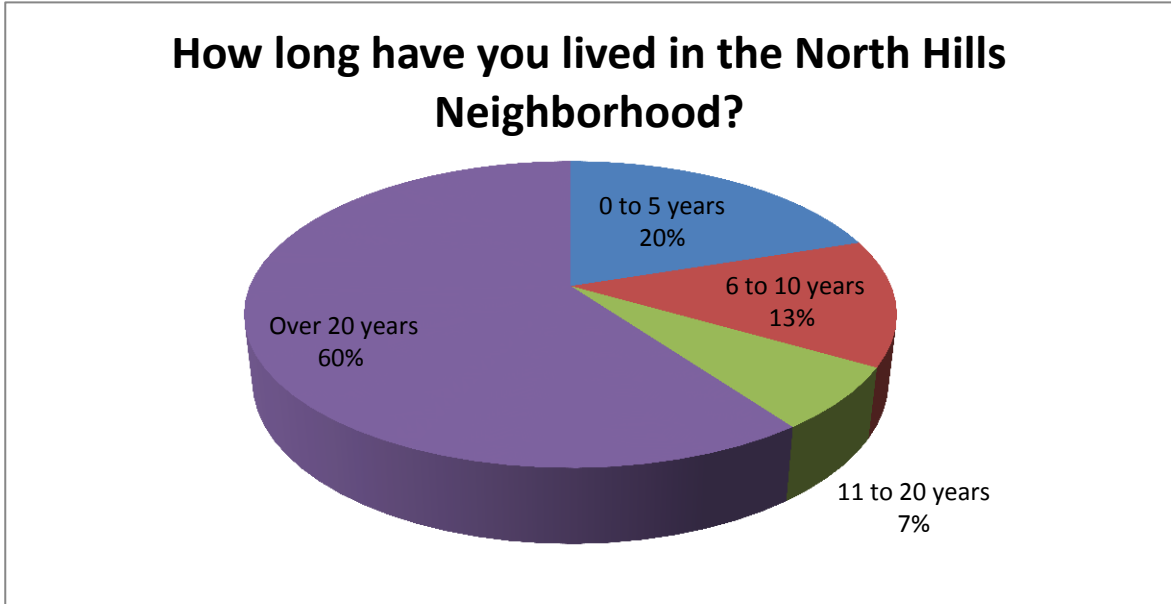


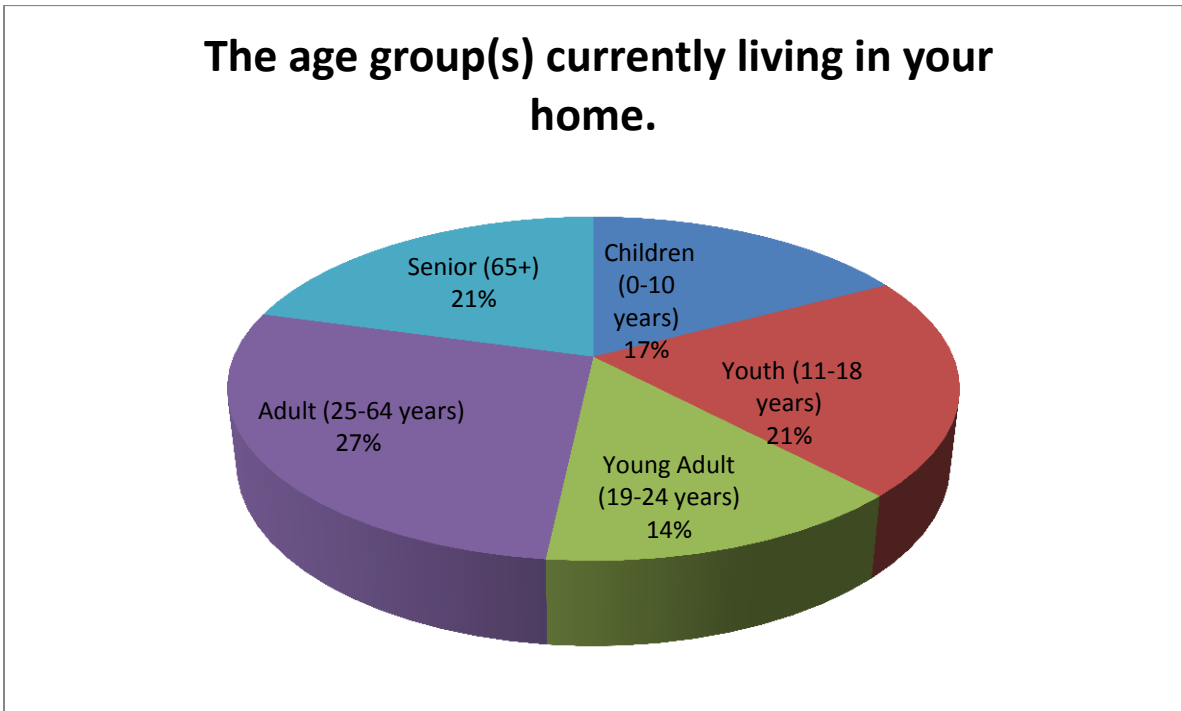
Invest North Hills – Planning Effort
North Hills Manor Resident Survey Results

Resident Response is 16/43 = 37%

1. How long have you lived in the North Hills Neighborhood?



2. Please check all the boxes representing the age group(s) currently living in your home.

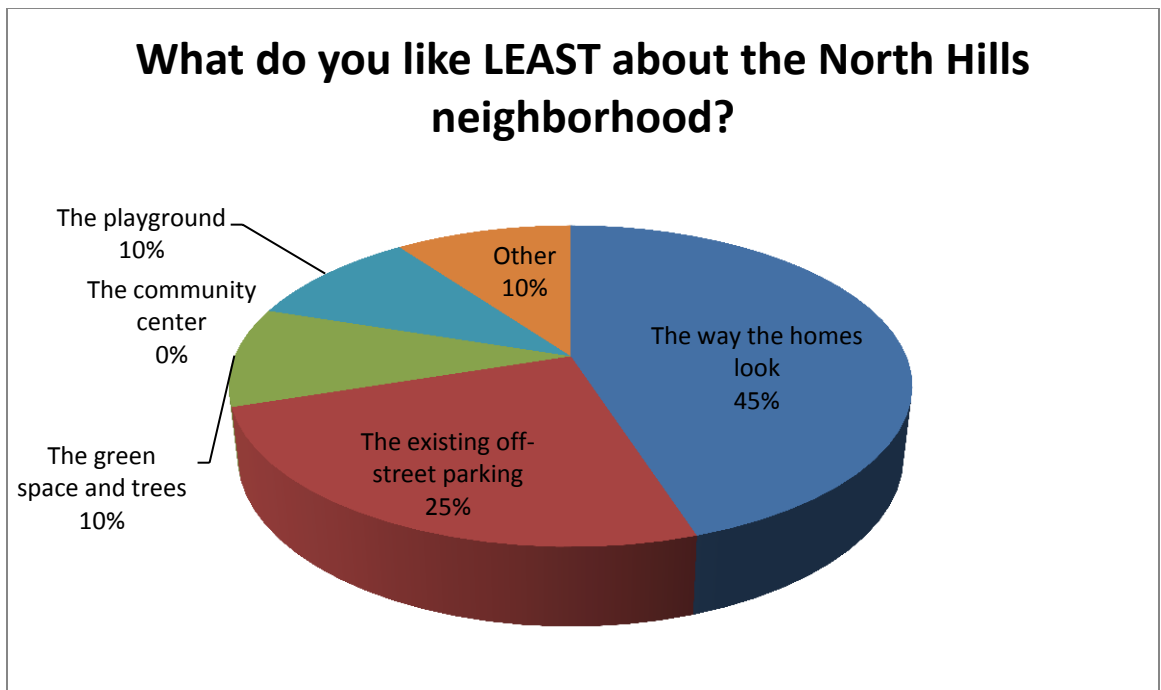
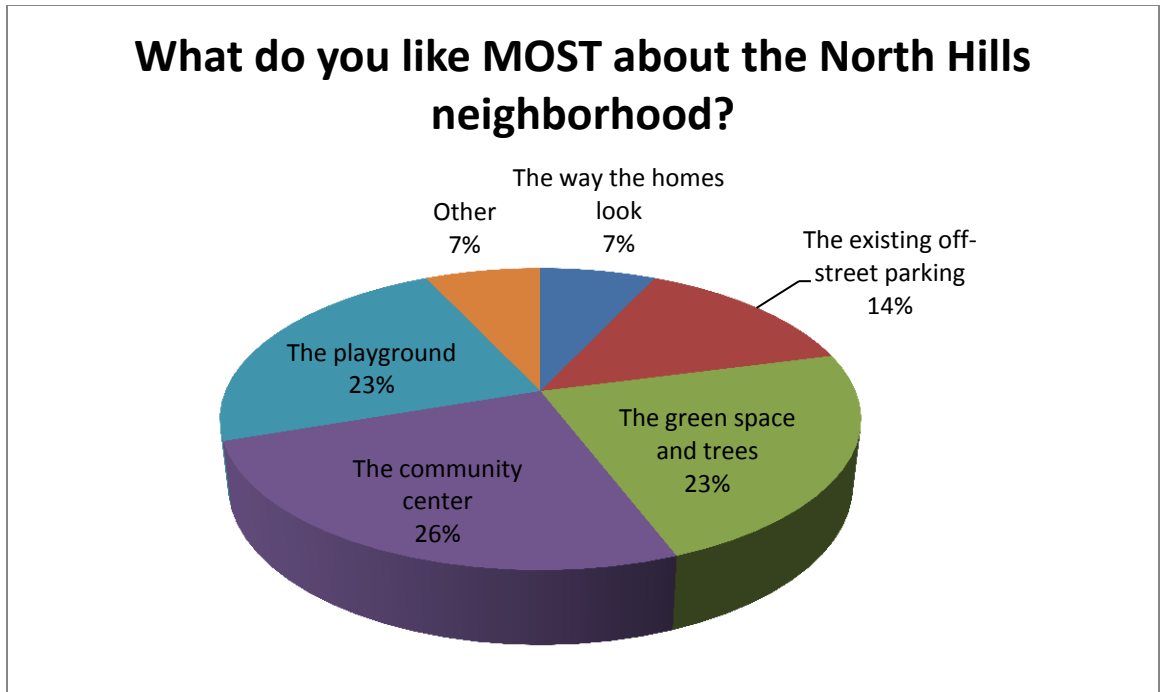


Results as of January 9, 2015

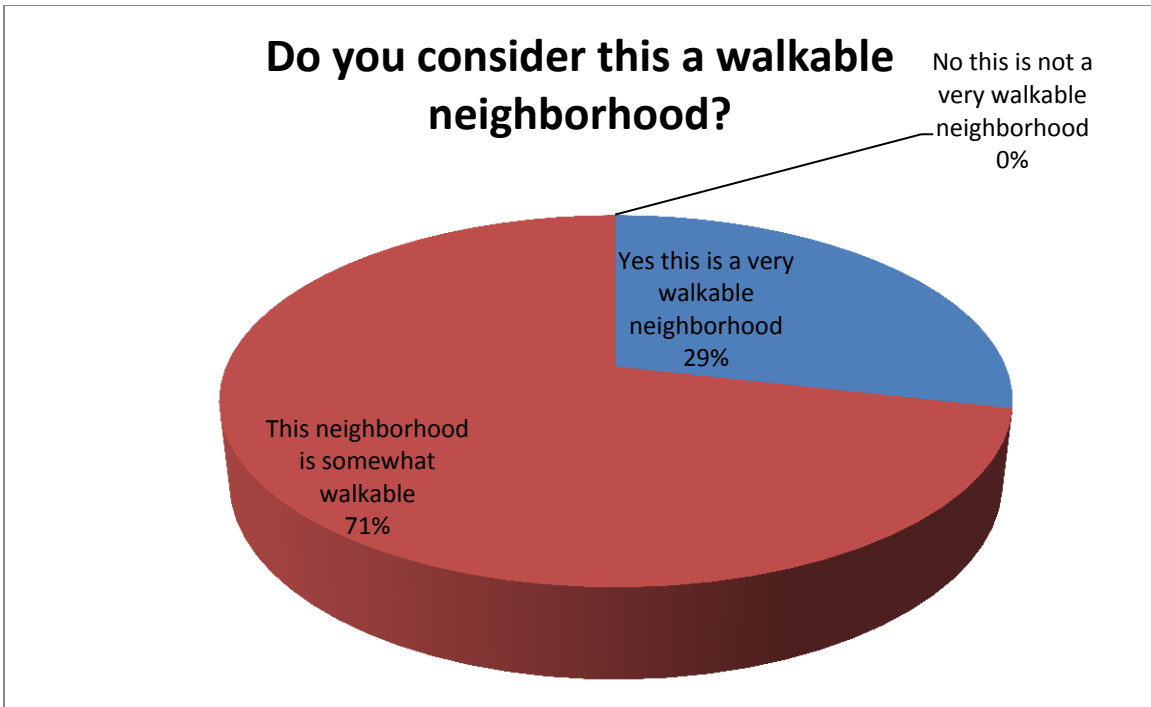
3. What do you consider the most important asset(s) that the North Hills community has?

Have to get back to you
The community center, baseball fields, playground, pool, open space
The medical clinic at the community center
The manor
Swimming pool
Church, community center
I love that North Hills has a swimming pool and a basketball court for activities so the kids have things to do.
Community center, church, pool
That we have a lot of mouse
Knowing your neighborhood able to go and come freely
Sense of community
Children friendly community, have buildings and green space we could use better.
Security – very safe
Antioch Baptist Church
Community center
The warming and love that the neighbors give each other

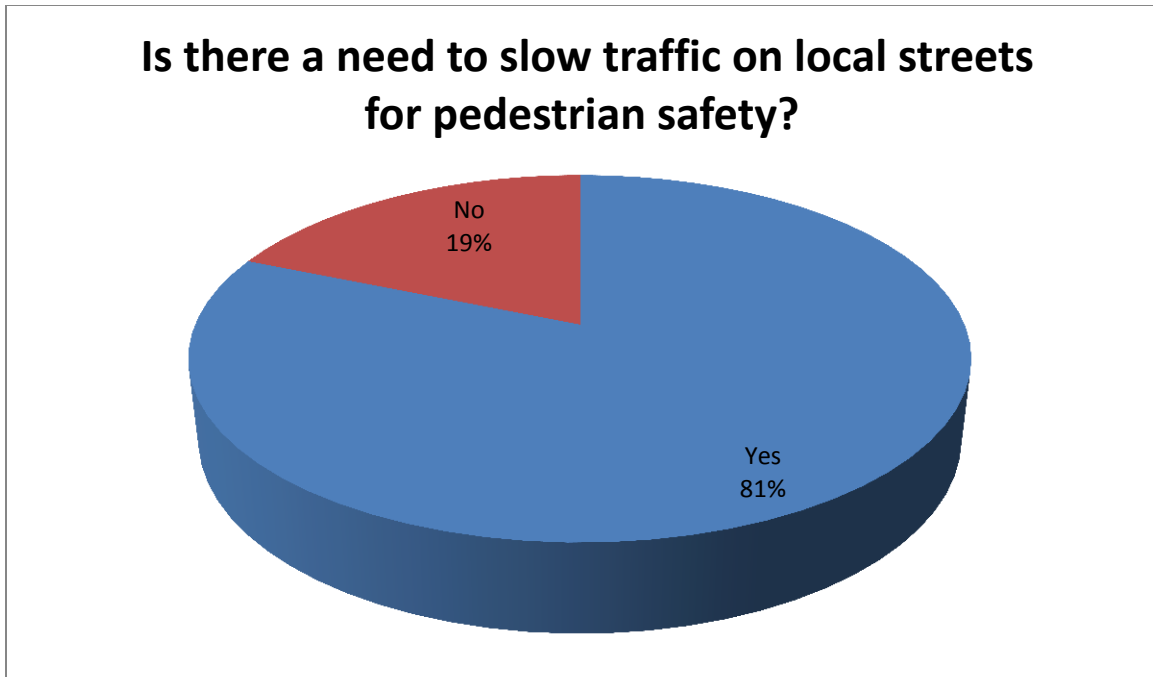
4. North Hills neighborhood



5. Do you consider this a walkable neighborhood? (A walkable neighborhood – one in which all people can safely and easily move about on foot)

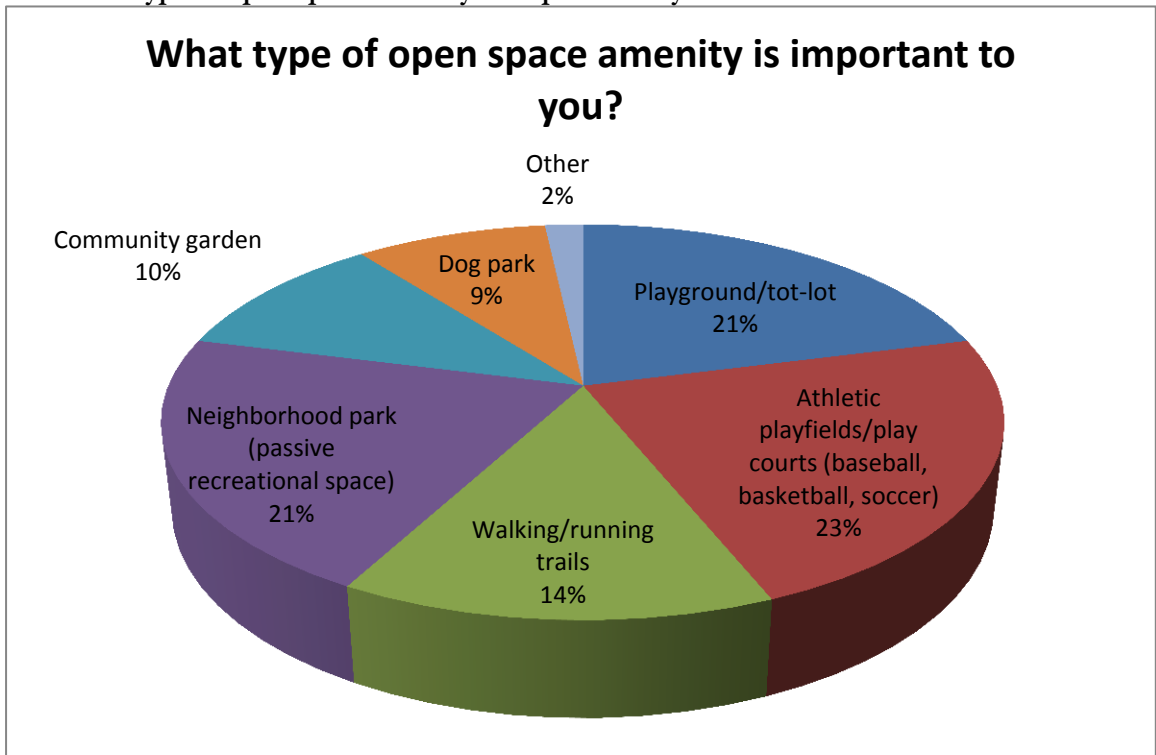


6. Is there a need to slow traffic on local streets for pedestrian safety?



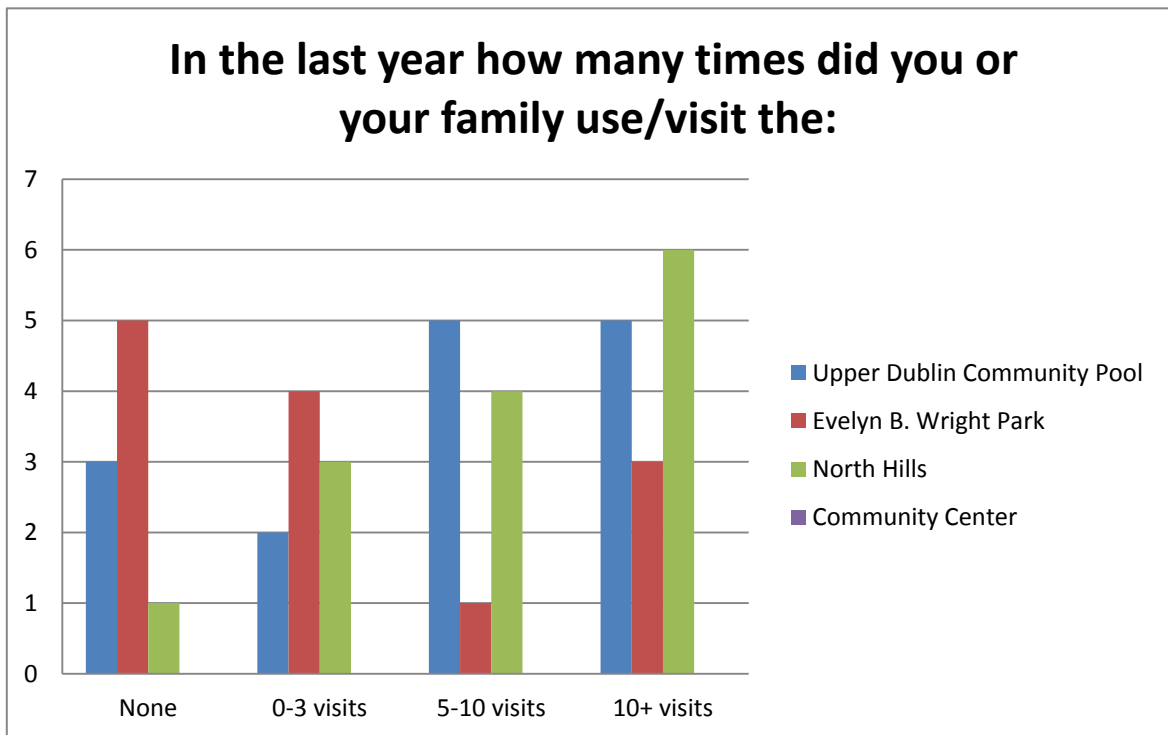
If yes which street(s)? _____
All Streets
Chelsea, Linden, walnut
Linden, Walnut, Chelsea
Linden, Walnut, Chelsea
All of them
Linden, Walnut
Linden
Walnut, Linden, Logan
300 to the end of the 400 block of Linden
Chelsea
Walnut, Chelsea
A stop sign at the intersection of Chelsea and Walnut

7. What type of open space amenity is important to you?

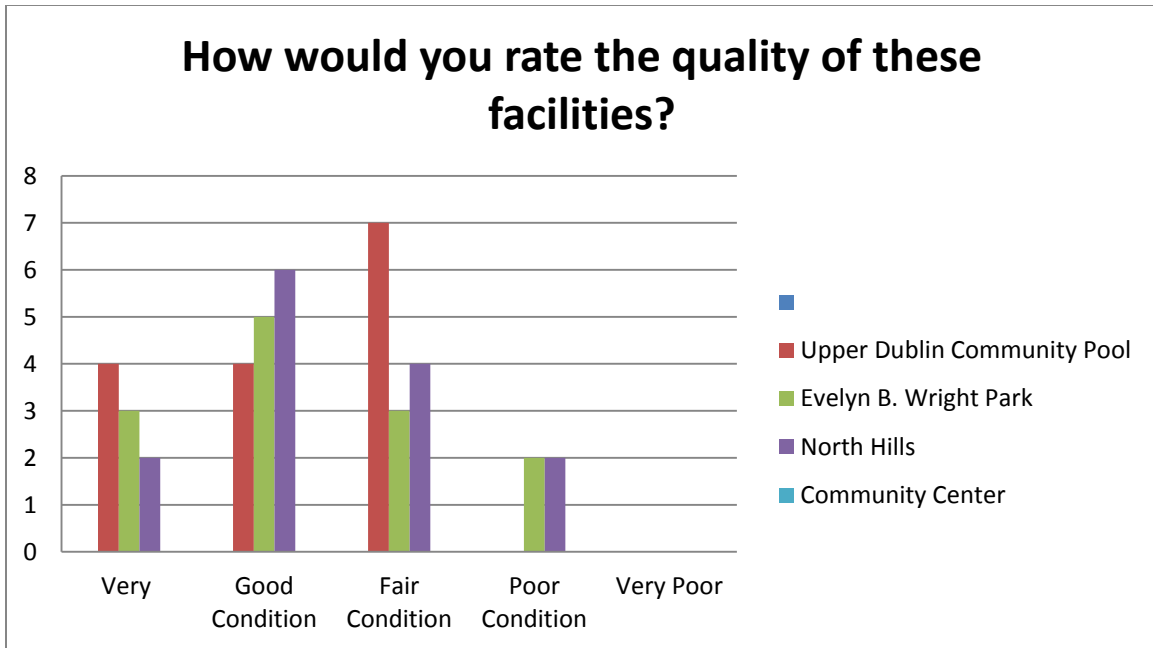


8. In the last year how many times did you or your family use/visit the:

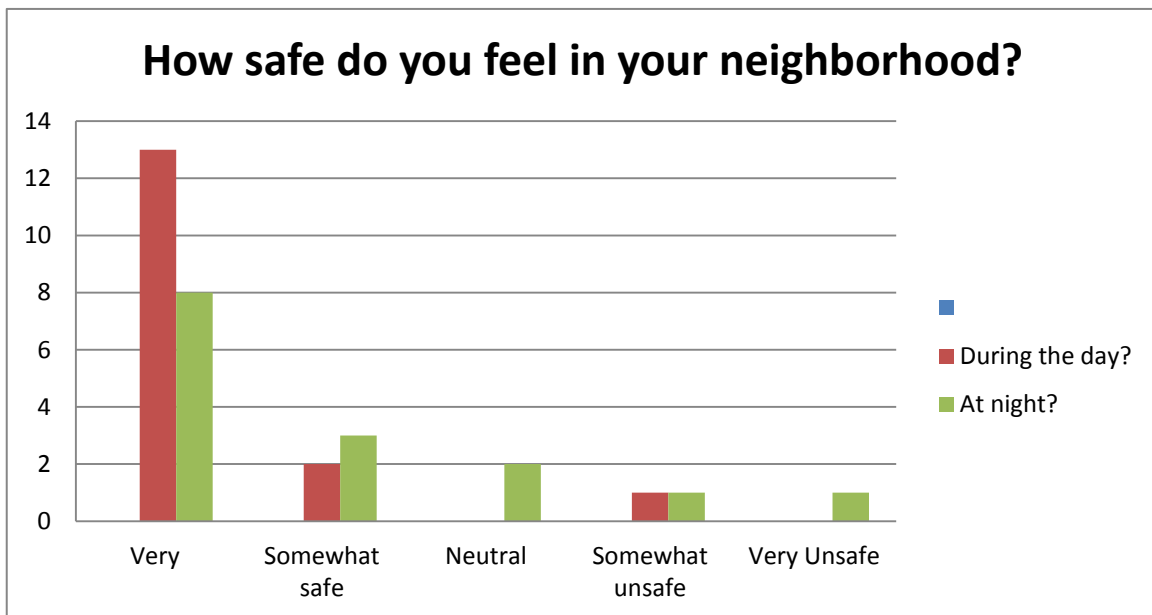
No response: 1



9. How would you rate the quality of these facilities?



10. How safe do you feel in your neighborhood?

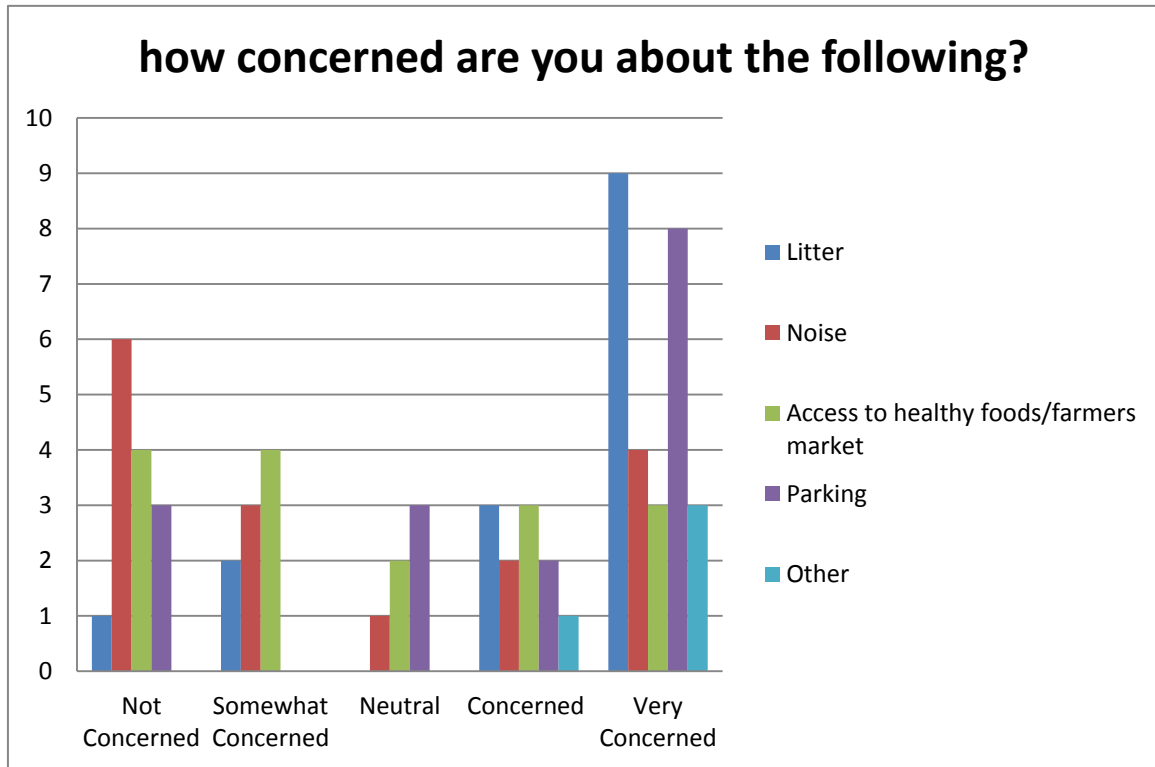


Results as of January 9, 2015

11. If you have safety concerns in your neighborhood what are they?

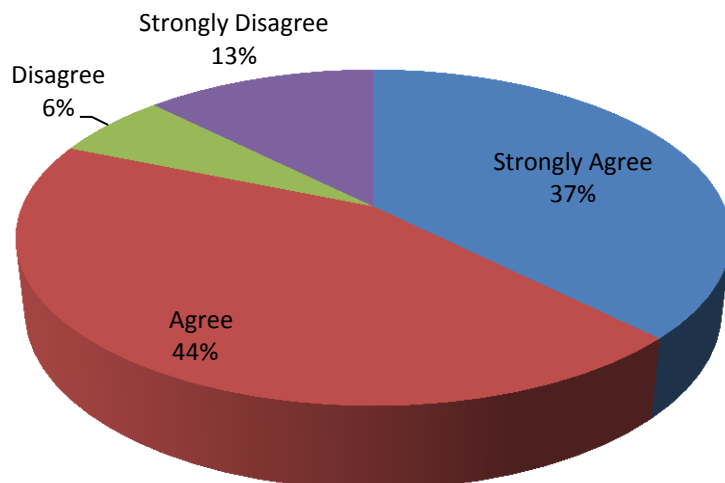
We need more street lights and speed bumps on the main street.
So many strangers you don't know
Drug trafficking, people hanging on corners and in common areas
Speeding on streets
Drug traffic, speeding cars blasting music
The police harassment with our young black males
Drug traffic, unsupervised children fighting
Upper Dublin police (certain ones) constantly harass our black men
Strangers walking about my space
Police badgering
Speeding cars on Linden Ave.
Outsiders (drug) sales
Certain streets need a stop

12. On a scale of 1-5 with 1 being not concerned at all and 5 being extremely concerned, how concerned are you about the following?

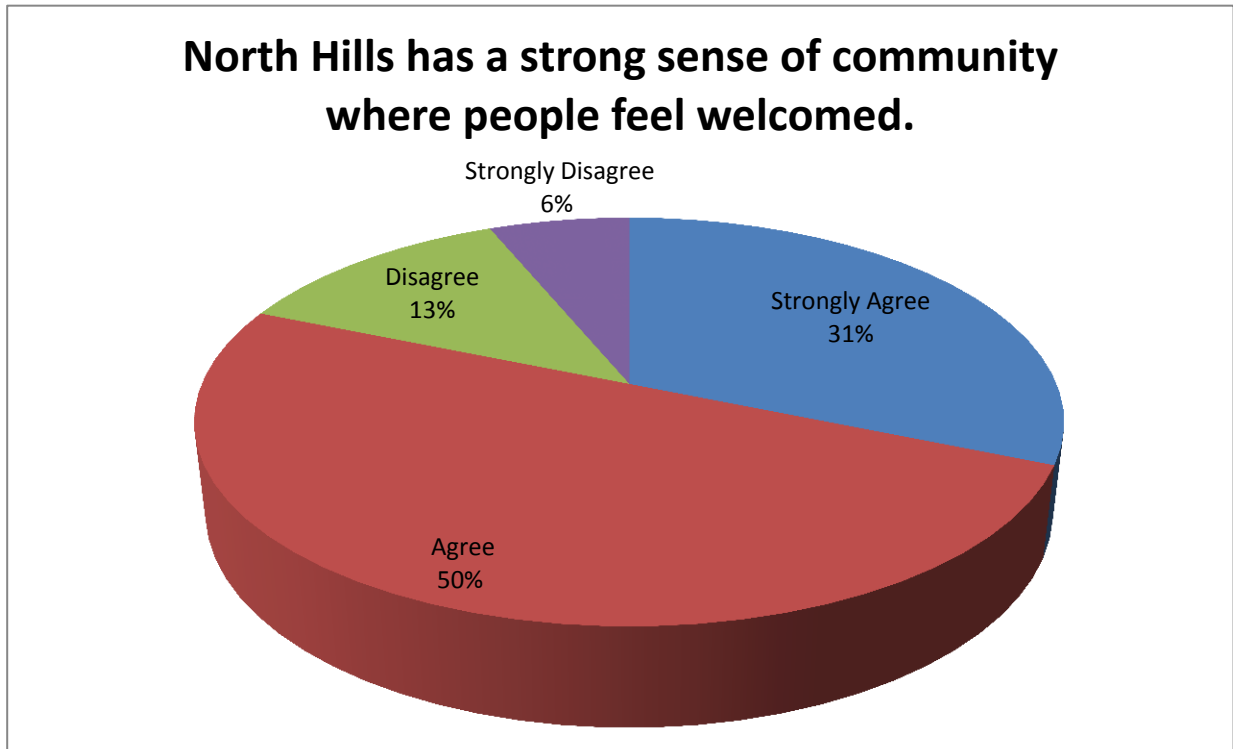


13. Please rate your level of agreement with the following state

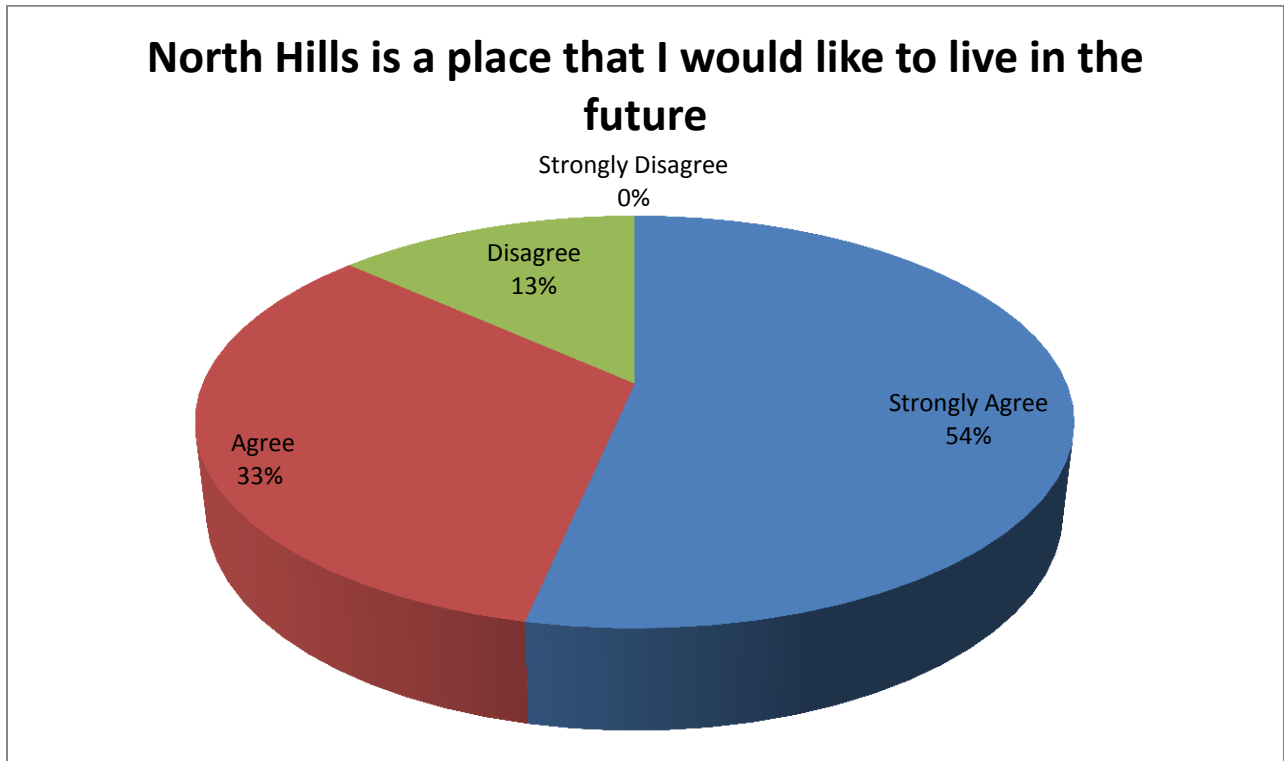
This is a close-knit neighborhood where you can count on adults to watch out that children are safe and do not get into trouble and where parents generally know each other and their children's friends.



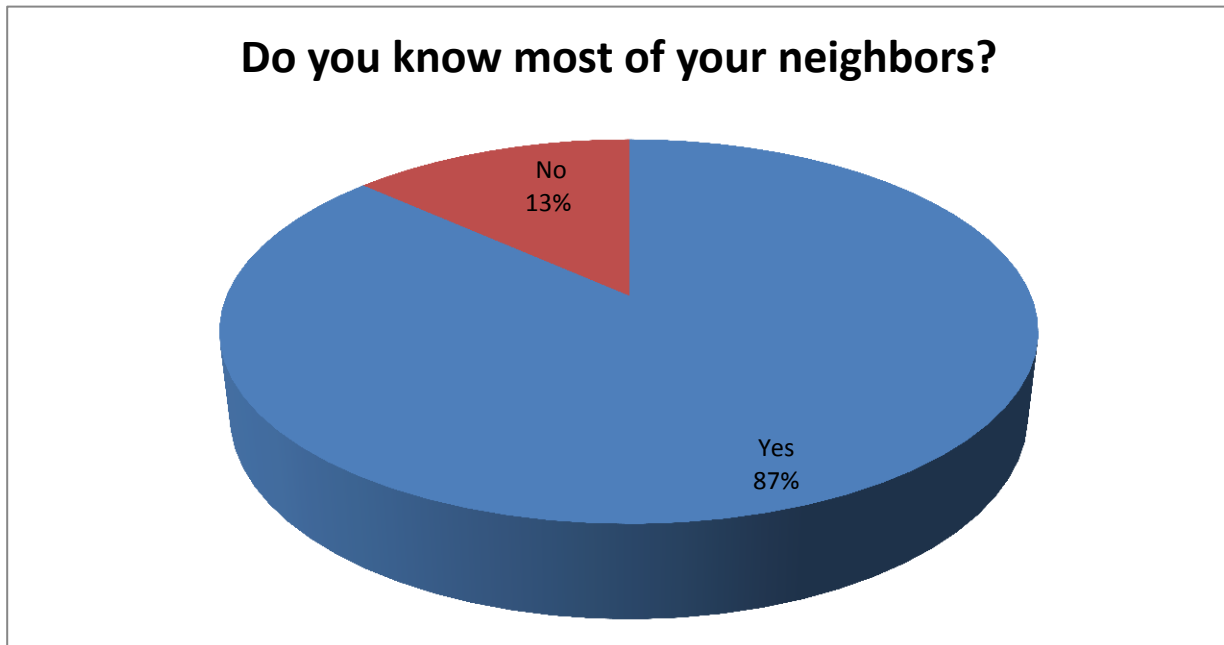
14. Please rate your level of agreement with the following statement:



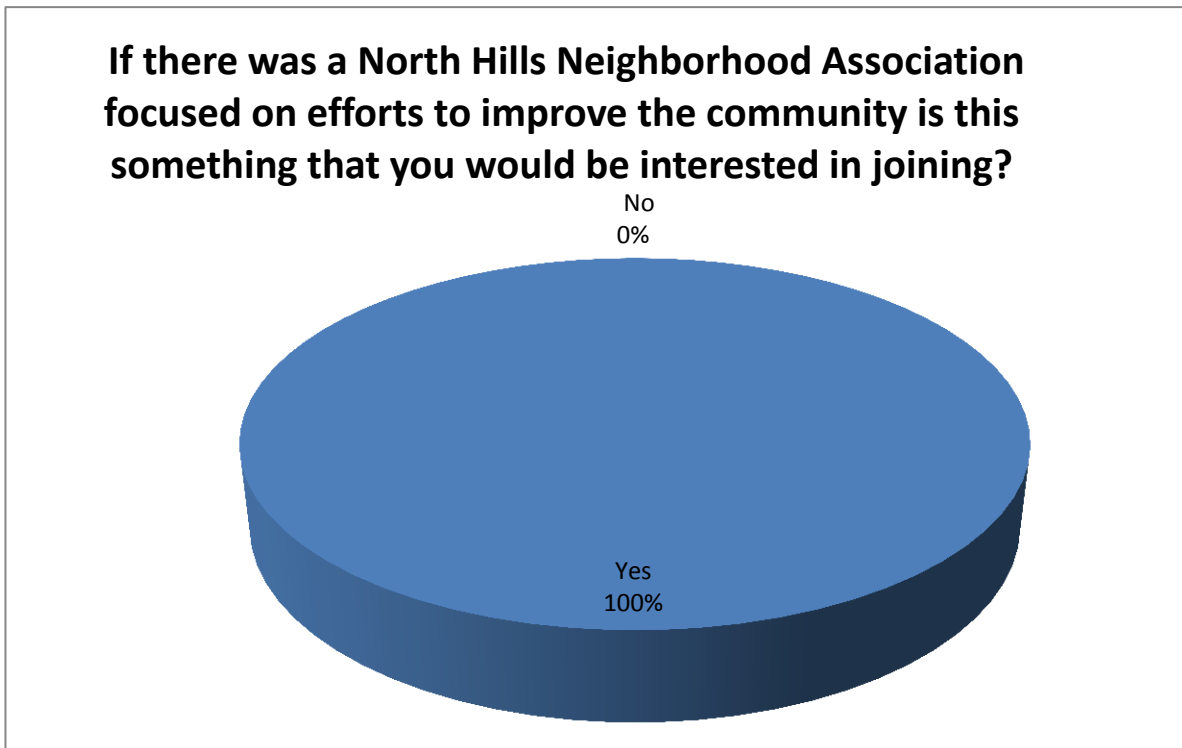
15. Please rate your level of agreement with the following statement:



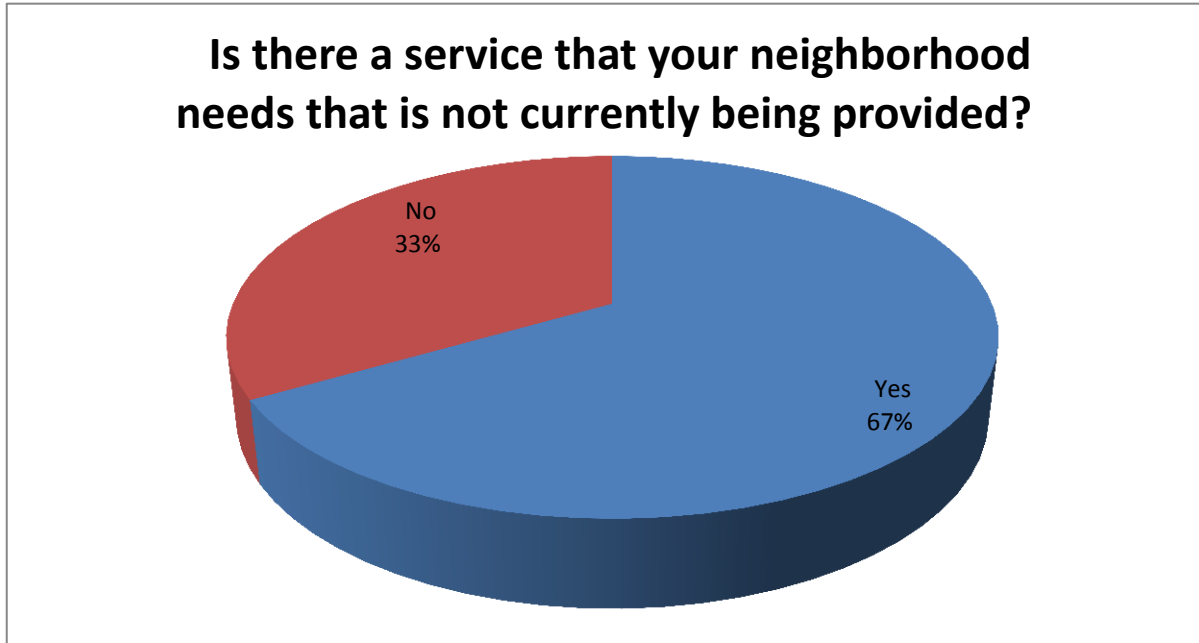
16. Do you know most of your neighbors? (Please check one box)



17. If there was a North Hills Neighborhood Association focused on efforts to improve the community is this something that you would be interested in joining? (Activities that a neighborhood association may sponsor include social activities, educational workshops, safety workshops, neighborhood beautification projects...) (Please check one box)



18. Is there a service that your neighborhood needs that is not currently being provided? No response =1

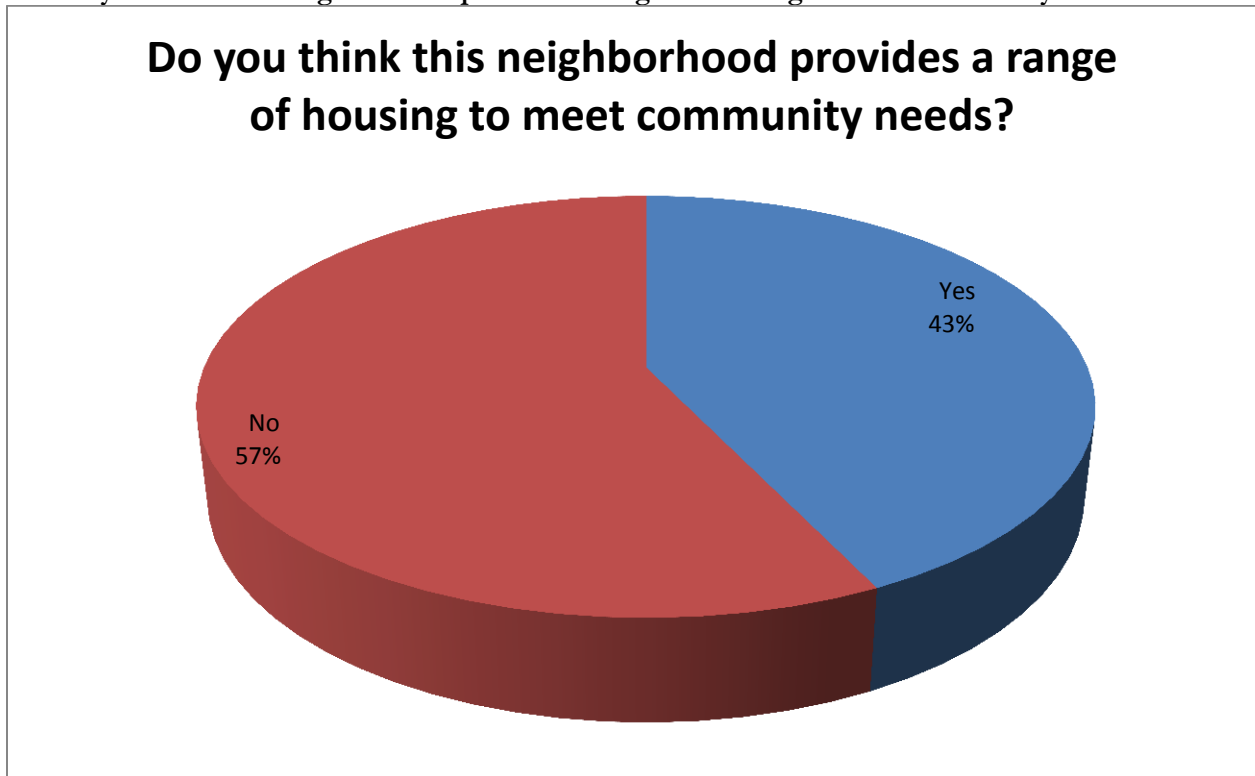


If yes what is it?

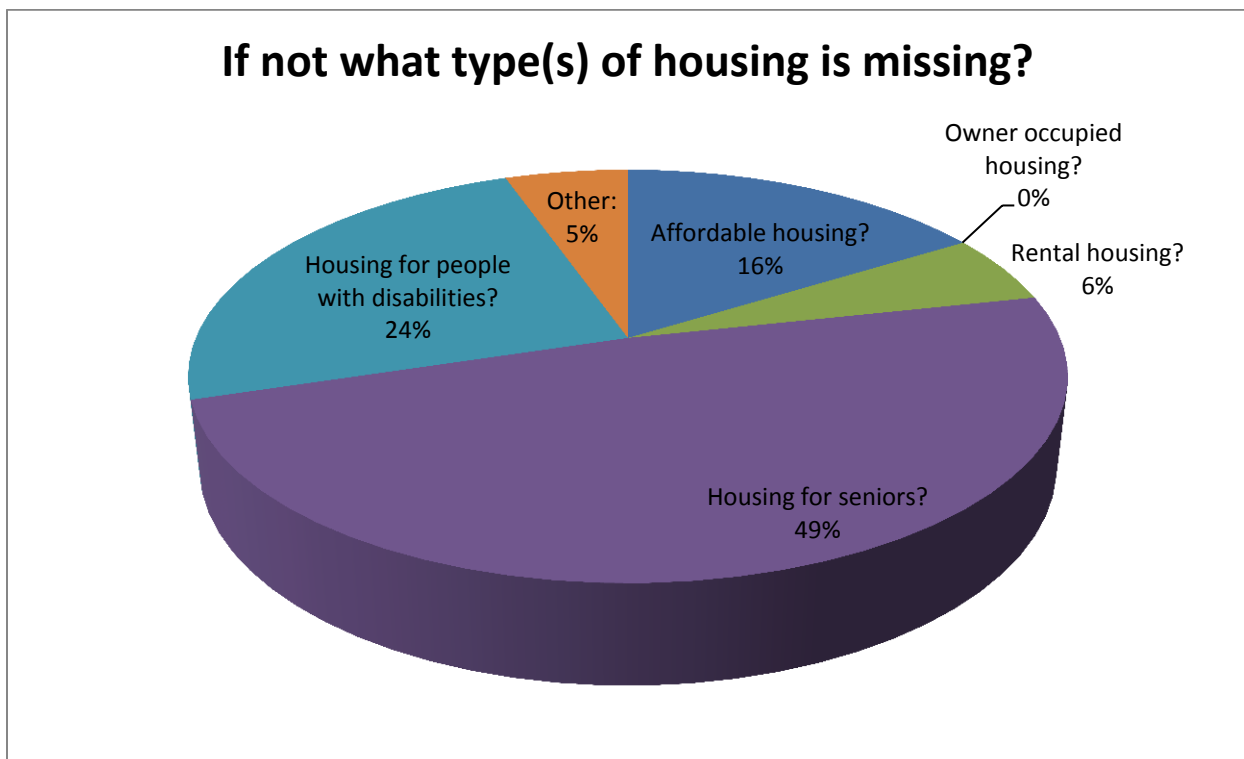
Who is living among us
Transportation to local grocery stores
Retail stores, discount stores
Programs for our seniors and our youth in the community center
Retail stores, discount retail
Youth program to prepare for college, senior programs
Laundry room
Playground up the street, handicap parking + accessibility
Computer lab/ social service center
Keep your place clean

19. Housing

Do you think this neighborhood provides a range of housing to meet community needs?

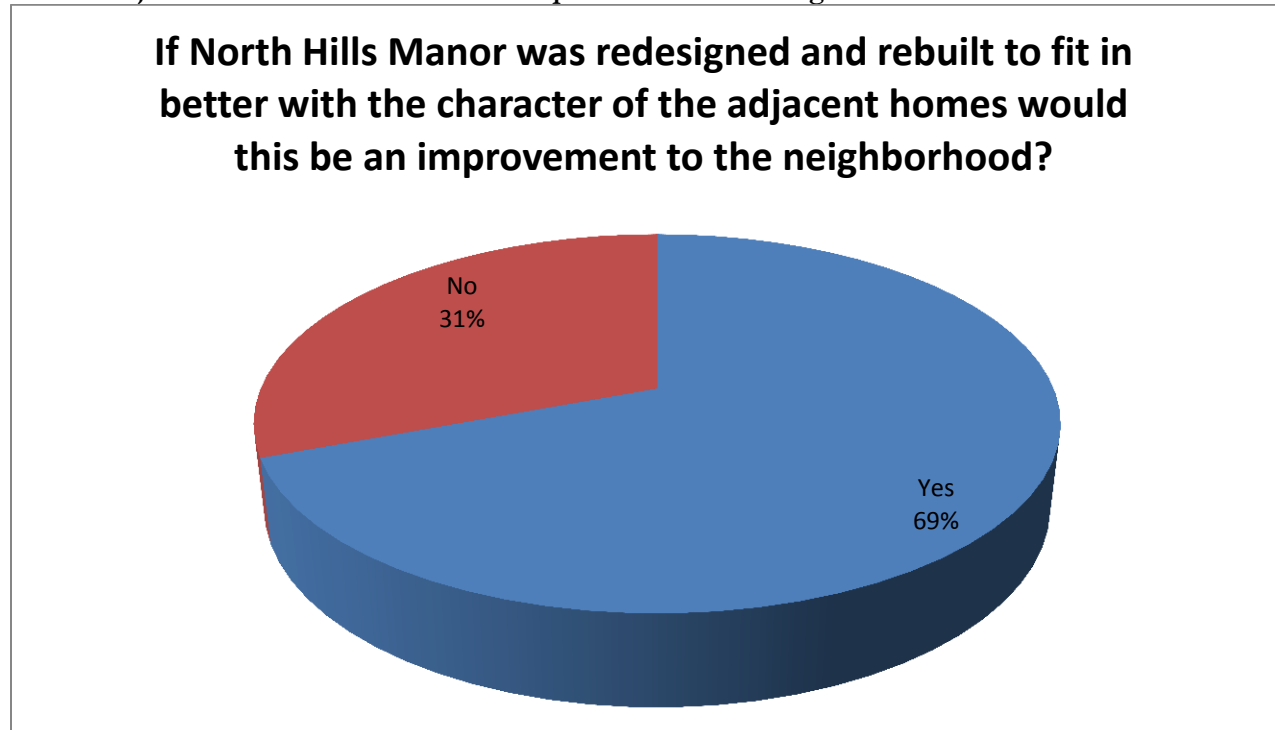


If not what type(s) of housing is missing?

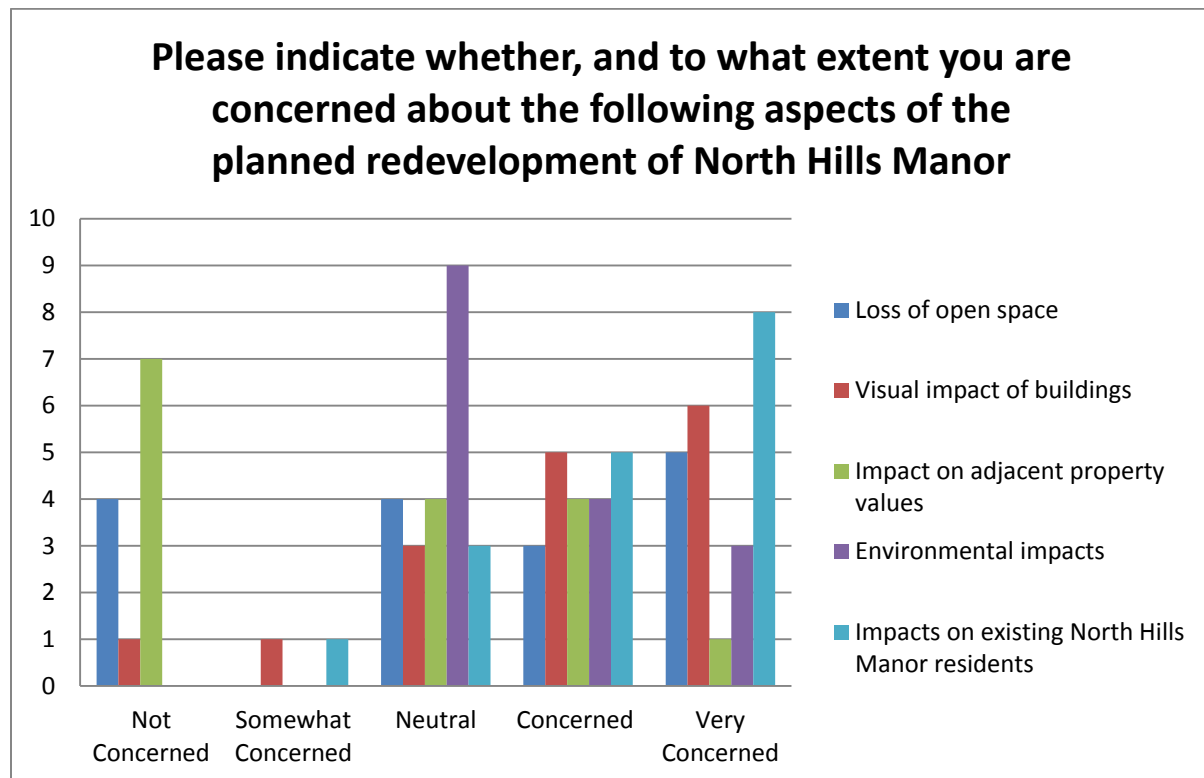


20. North Hills Manor

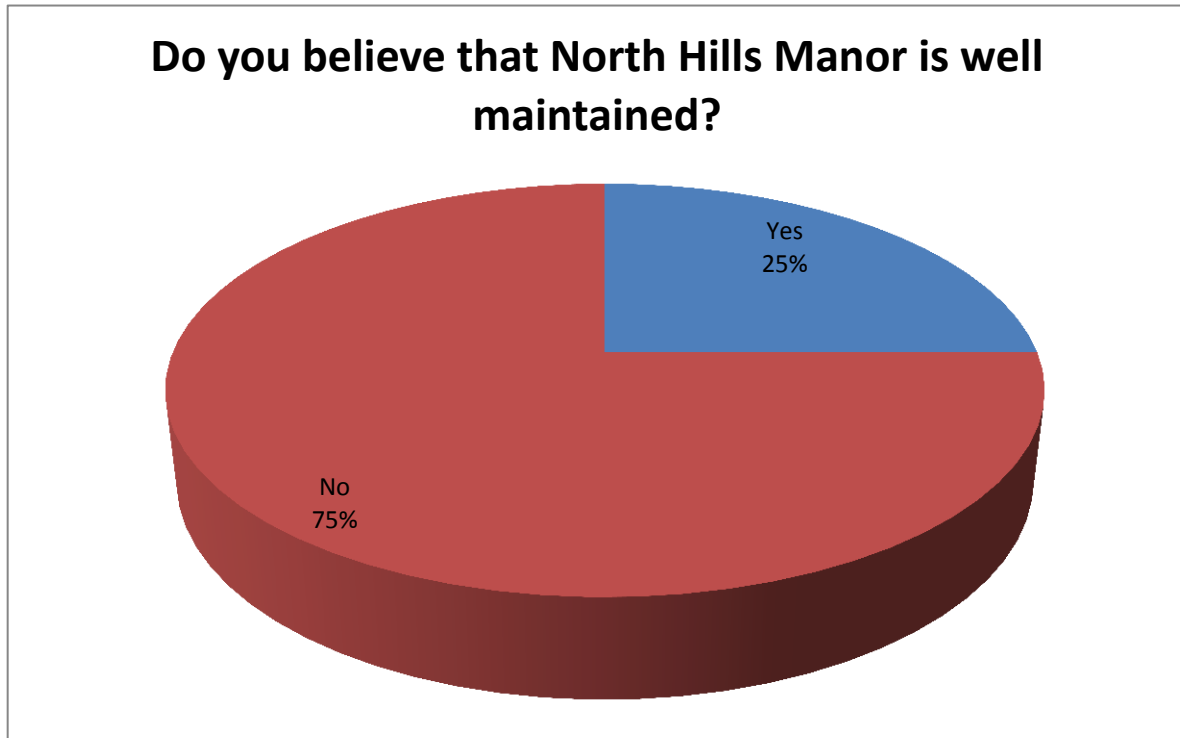
If North Hills Manor was redesigned and rebuilt to fit in better with the character of the adjacent homes would this be an improvement to the neighborhood?



21. Please indicate whether, and to what extent you are concerned about the following aspects of the planned redevelopment of North Hills Manor



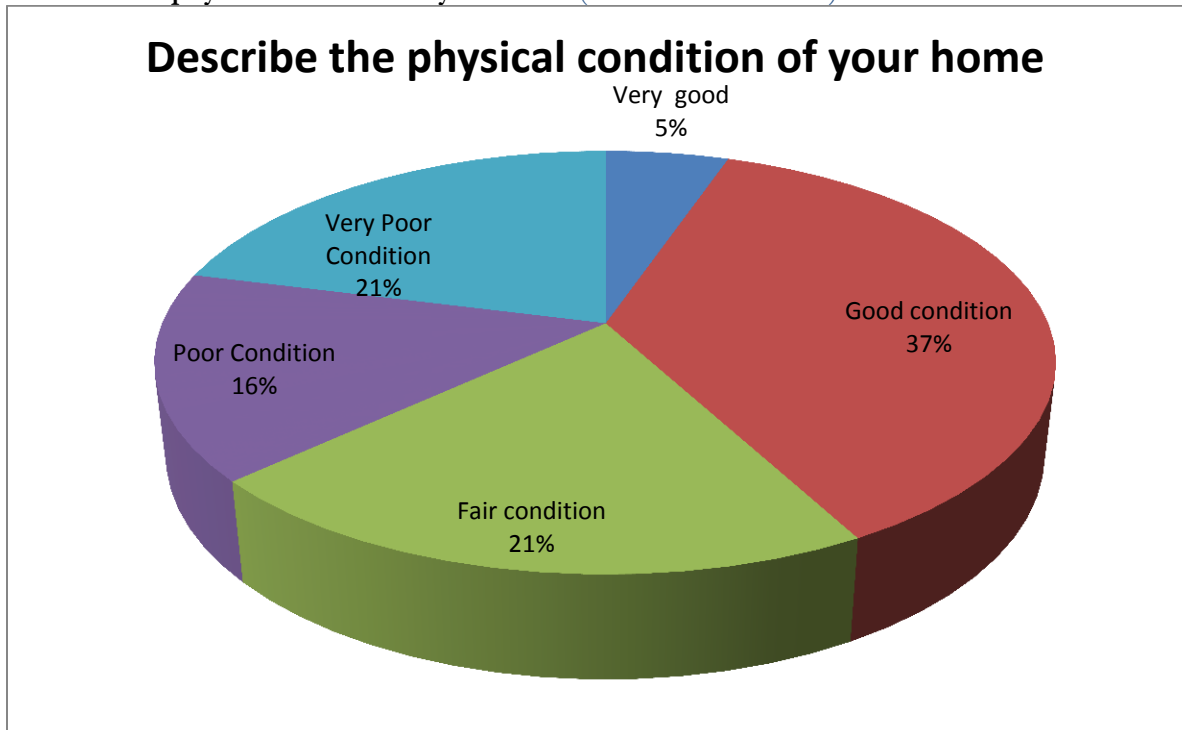
22. Do you believe that North Hills Manor is well maintained?



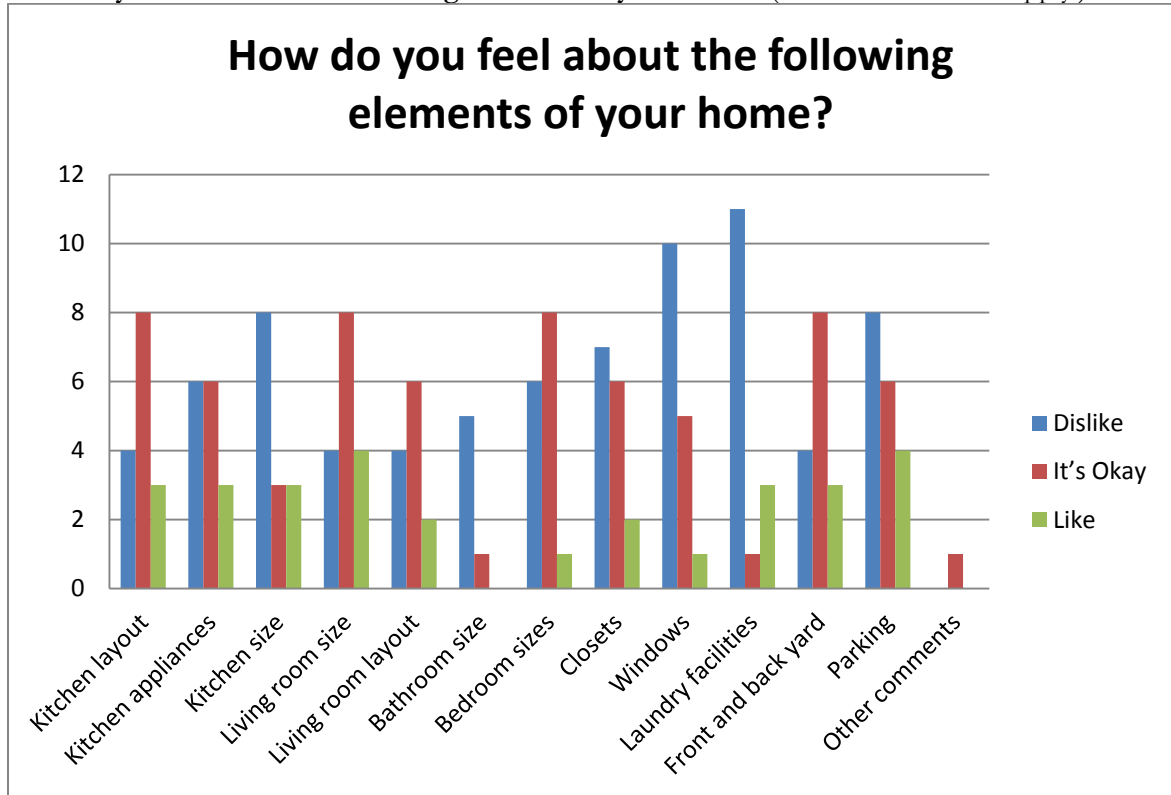
If not why?

Where would I start
Many families are worried about having to relocate or be displaced
I feel that MCHA doesn't care about the appearance of the Manor and its very sad for the families that do
Out dated plumbing, mice, poor heat
I have a work order that is 3 years old
There is a lot of repairs needed to be done and not charge the tenant for doing it
A lot of internal problems
In need of repairs get and get recol of peass
Maintenance is slow to come or at all
Maintenance sometime not in a timely fashion

23. Describe the physical condition of your home (Please check one box)



24. How do you feel about the following elements of your home? (Please check all that apply.)



Comments

Kitchen layout

- Old need update
- Needs more space

Kitchen appliances

- placement
- There is none
- Cheap
- Freezer or refrigerator is smaller than previous refrigerator

Kitchen size

- Needs more space
- Not large enough

Living room size

Living room layout

Bathroom size

- Needs to be bigger
- Needs better appliances
- Too small
- Too small

Bedroom sizes

- 3rd bedroom too small

Closets

- ancient
- Too small- dislike sliding doors free- flooring drafts

Windows

- Don't work properly, not enough windows in BR

Results as of January 9, 2015

Need new energy efficient
Need to be fixed
old
They don't work
Impossible to clean
Terrible!

Laundry facilities

Other than the lines, there are none
We need one on the property
Needs to have its own space
Don't exist

Front and back yard

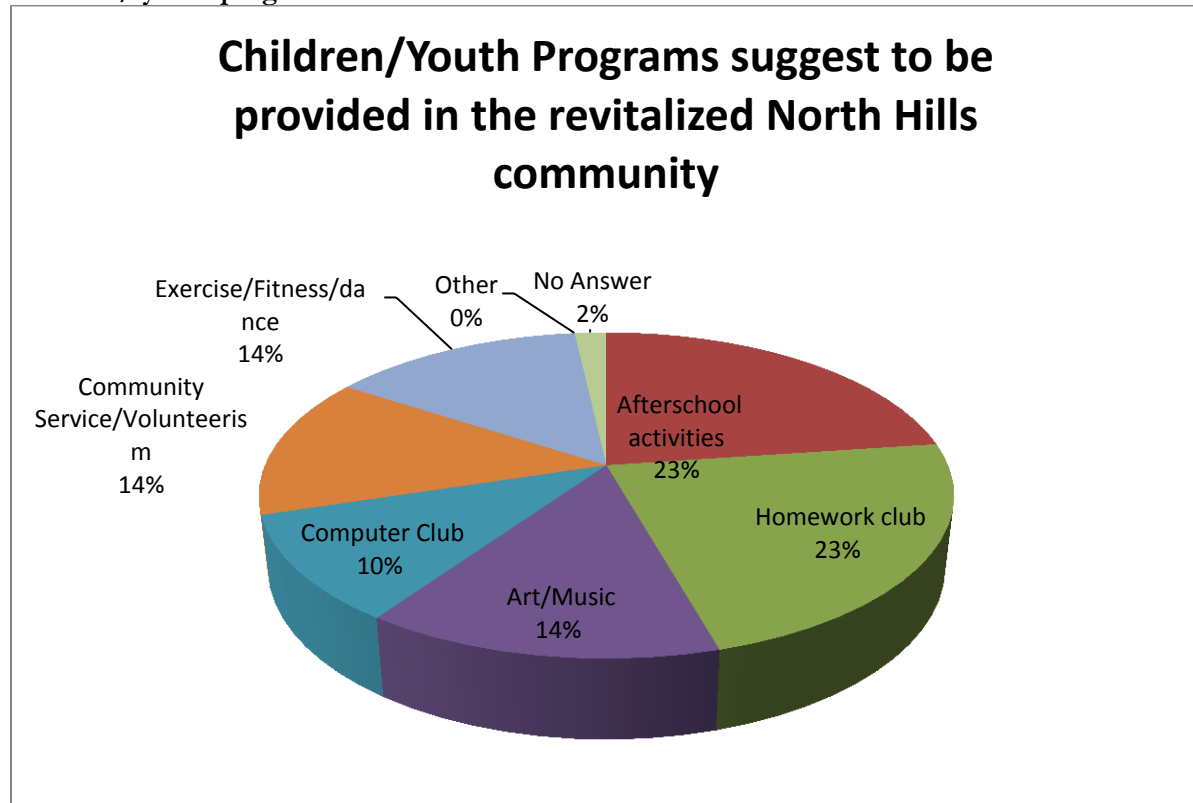
Needs to be bigger
Should be fenced! Keep people out!
One door to my apt?

Parking

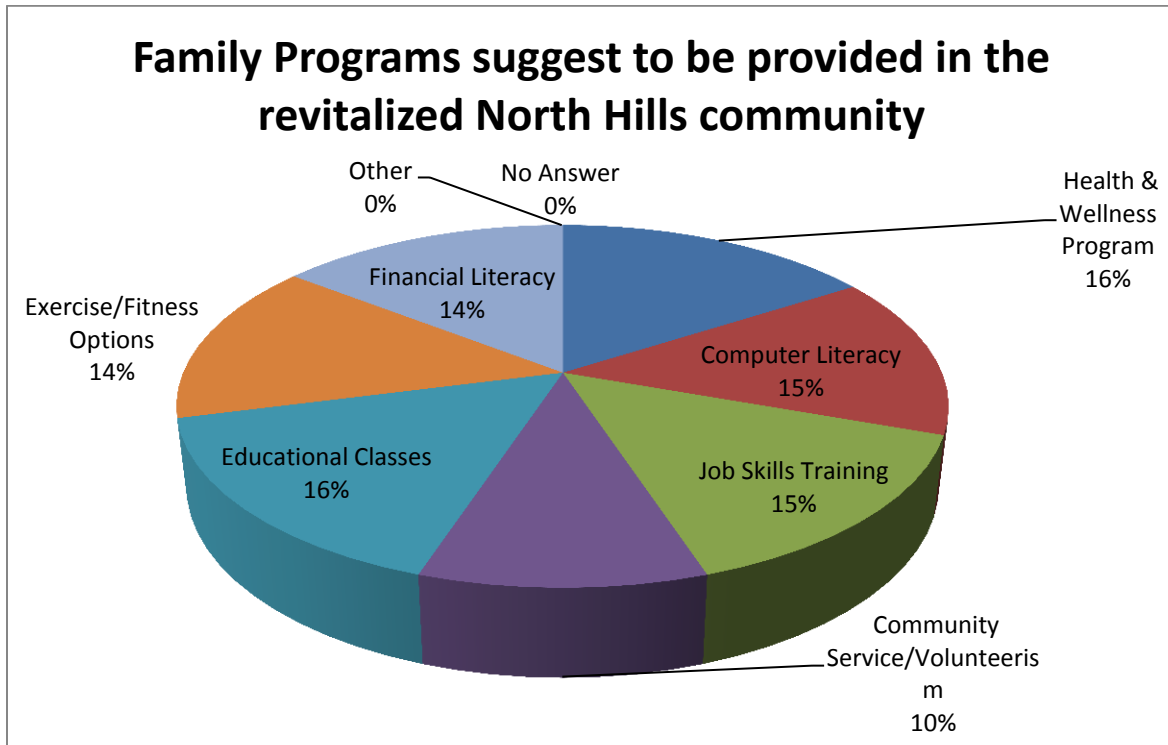
Eh, never enough
Not enough spaces no handicap available
No space
Prefer own parking with Crest Manor. No respect for HCP parking spaces. Establish a "visible parking lot"

25. Which of the following services would you find useful and suggest be provided in the revitalized North Hills community? (Please check all that apply.)

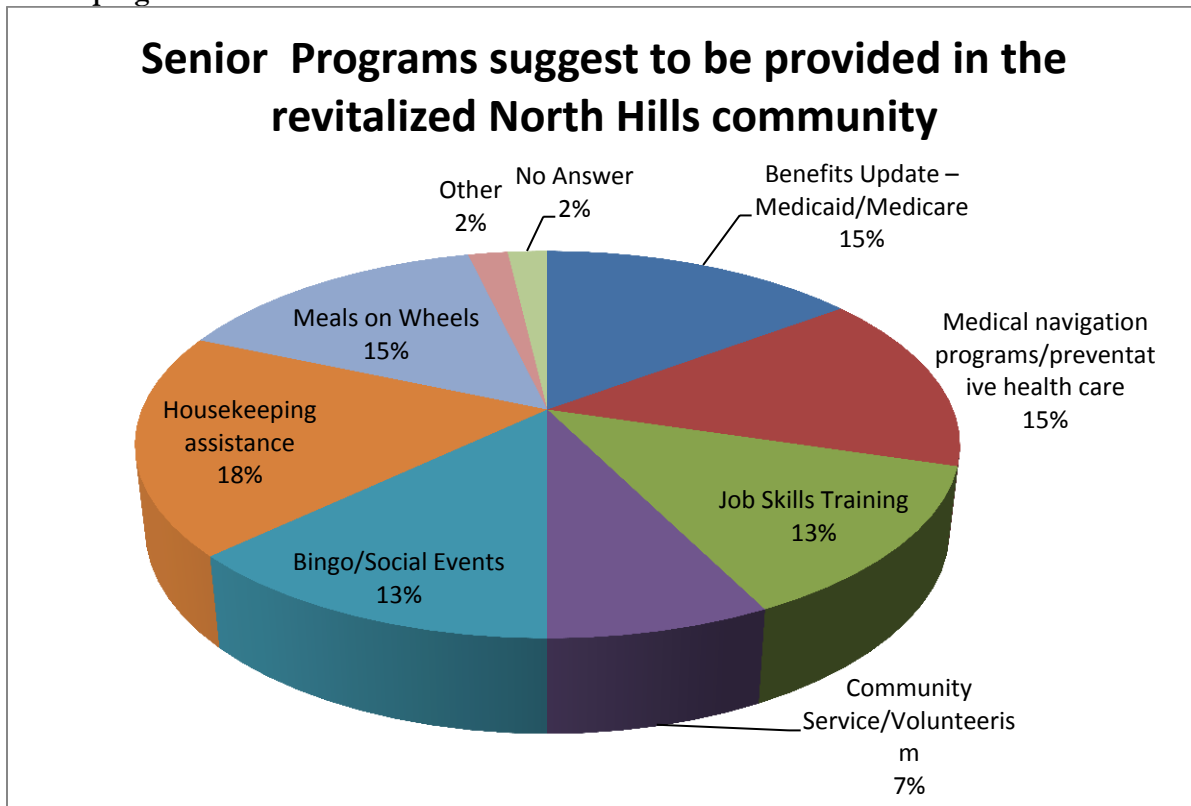
Children/ youth programs



Family programs



Senior programs



Results as of January 9, 2015

26. Do you have any comments that were not addressed in this survey?

Not this time! Survey was a great idea!
Name change is not necessary. The name manor does not mean projects. Example” Springfield Manor is name of new development on Penn Ave in Oreland – NOT HUD Homes!
Please hurry. Mice are multiplying!
We freeze in the winter – we have a lot mice!
Will this survey actually be taken into consideration?
Outsiders in the manor = drugs sales litter